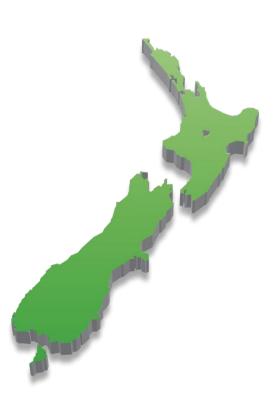
# FMA's approach to supervision and key themes from recent monitoring activities

Risk NZ 7<sup>th</sup> National Biennial Conference, 23 October 2014 Kirsty Campbell, Head of Supervision



# Agenda

- FMA's objective and our harms-based approach to supervision
- Growing market confidence
- How we supervise
- Monitoring reports: key themes from monitoring
- Spotlight on QFE monitoring
- FMC Act licensing approach





# FMA's main objective

Willing compliance

Sound investment advice

Informed and confident investors

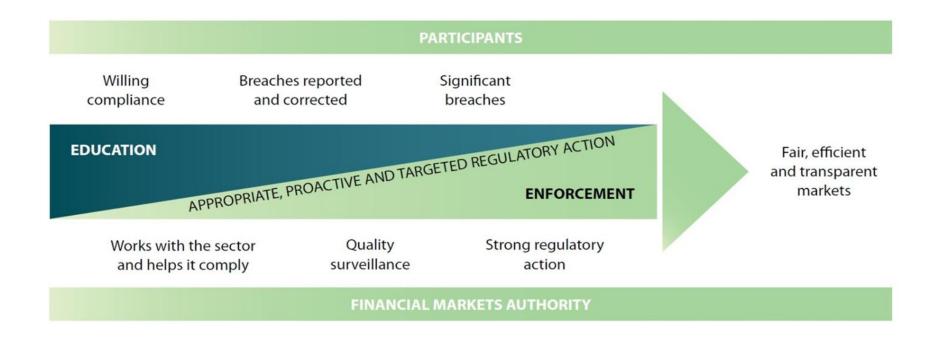
Competent risk management

Working together

**Growing NZ's financial markets** 



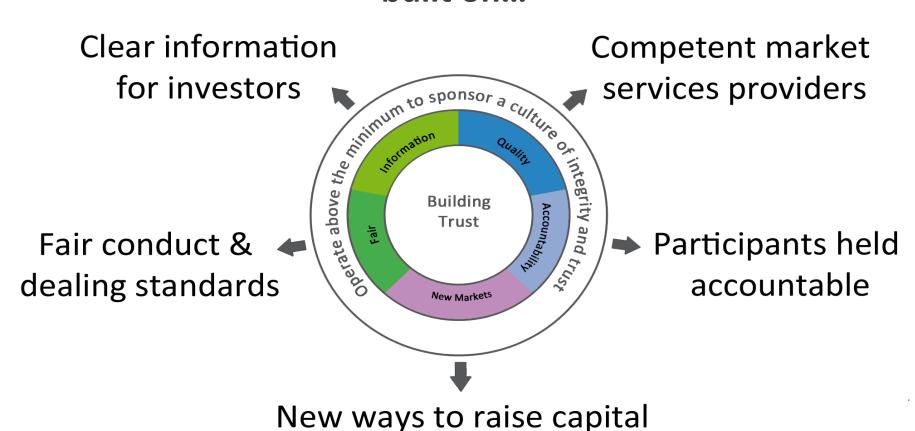
# Harms-based approach to regulation





## **Growing market confidence...**

through fair, efficient and transparent financial markets built on...



## How we supervise

- Why supervise?
- Who do we monitor?
- Financial markets legislation we monitor
- Licensing assessment and supervising licensees
- Monitoring activities
  - Risk-based and intelligence led
  - Onsites, desk-based reviews
  - Enquiries into complaints, tip offs etc





# **Key themes from monitoring**

- Guidance Note: Broker conduct obligations (Feb 14)
- QFE Monitoring Report (Sept 14)
- AFA Monitoring Report (Sep 14)
- AML/CFT Monitoring Report (Oct 14)



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# QFE Monitoring – key recommendations

#### Supervision

- Must be formalised
- Give assurance
- Oversight of record keeping





# **Management Reporting**

- Comprehensive oversight
- Give positive assurance





### **Breach Reporting**

- Proactive compliance reporting
- Putting customer interests first





### **Record keeping**

- Comprehensive and consistently recorded
- > Supports 'suitability' of advice given
- > FSPR details





# New licensing requirements

- Integrity is crucial to building trust
- Providers need to have the right level of skill, competency and capability
- Licensing sets the bar
- Who needs a licence?





# FMC Act Licencing approach

#### **Fit and Proper**

Directors and Managers are fit and proper

#### **Capability**

• applicants are capable of performing the service

# Operational Infrastructure

 adequate risk management and compliance systems and processes

#### Governance

well governed, with a culture that promotes client interests

#### **Financial Resources**

• Sufficient to effective perform the service



## Summary

- We want to work with willing compliers
- Our supervision targets harm not tickbox compliance
- Culture of compliance is key
- Monitoring feedback aims to improve practices
- Licensing sets the bar
- Bringing NZ's financial markets up to global standards



