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Security Culture

How to build a security culture in your organisation'

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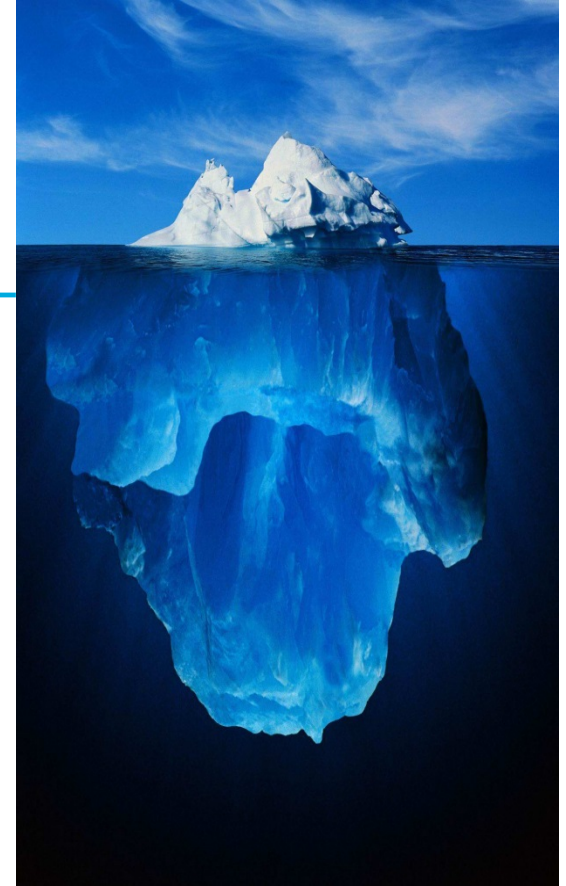


Why focus on culture and awareness?



See
Hear
Touch
Our environment

Beliefs
Values
Emotions
Thought patterns
Myths



PSR

Protective Security
Requirements



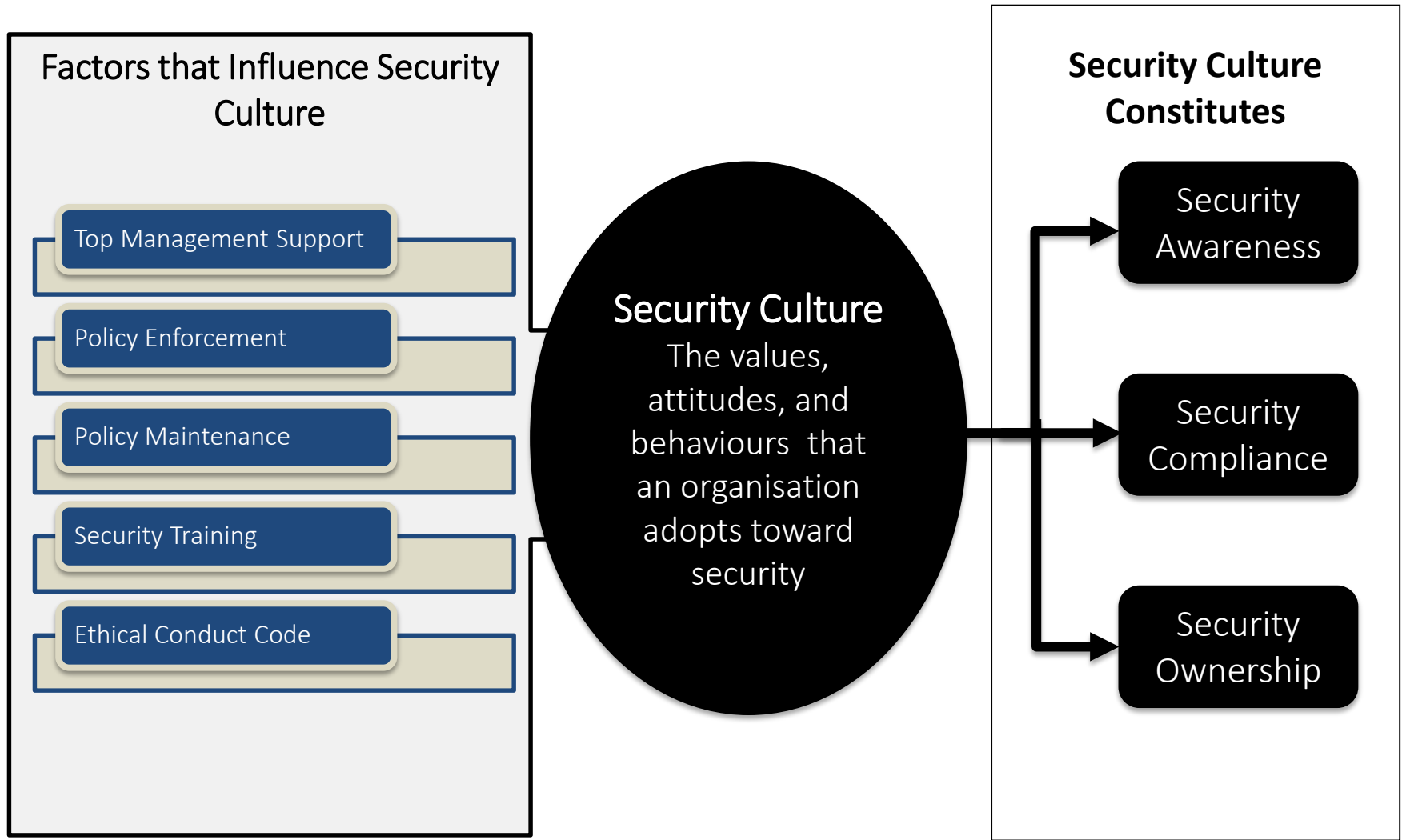
How can we change behaviour and improve attitudes to security?

How can organisations prompt people to take broader security responsibility?

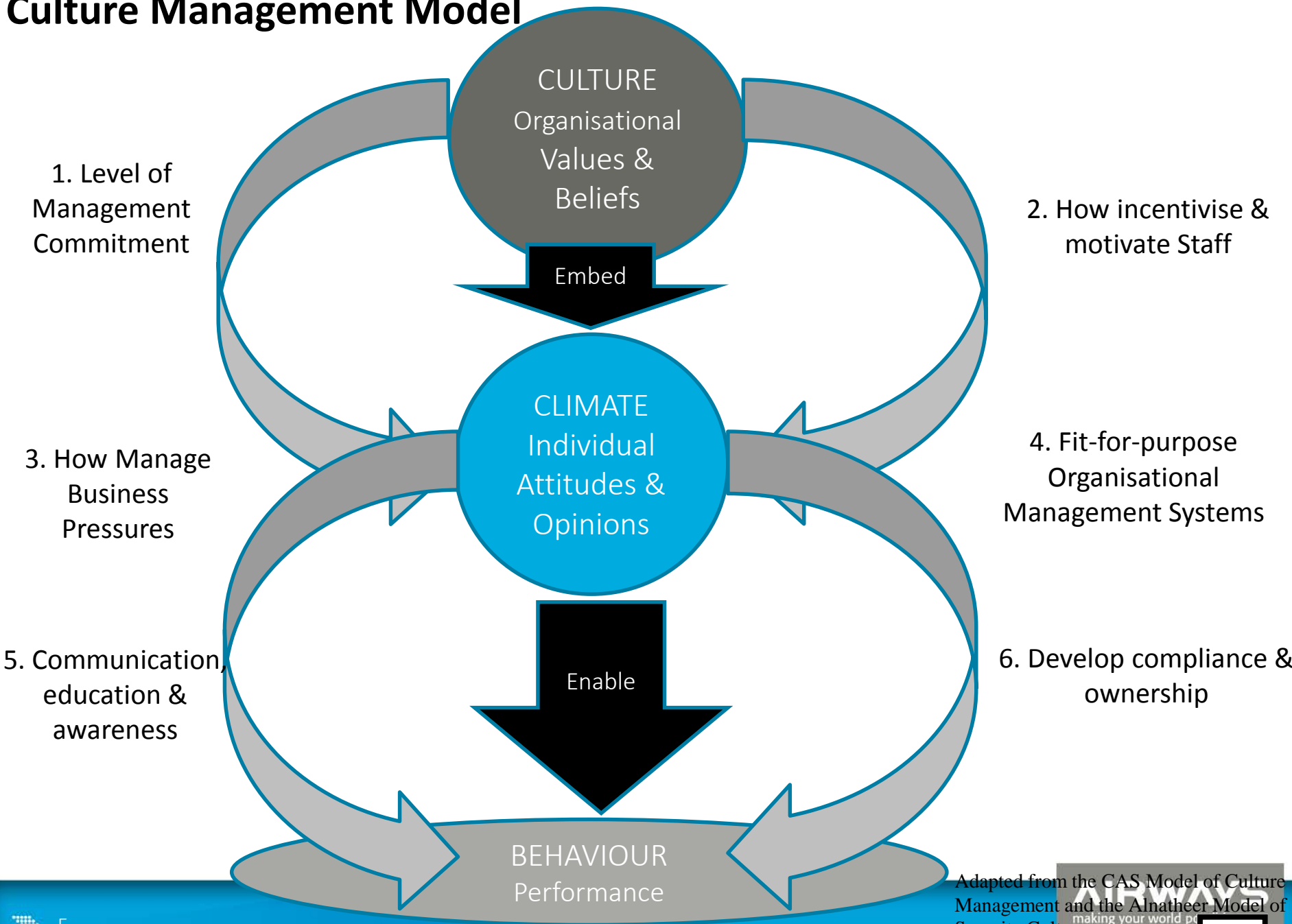
How can organisations get people to be more security-conscious?



Research and models



Culture Management Model



1. Management Commitment

Support and resourcing

Management behaviour

Management visibility

Organisational learning



2. How to incentivise staff

Tangible rewards

Intangible rewards

Empowerment





3. Business Pressure Management

Employee welfare

Peer pressure

Reciprocity

Avoid goal conflicts

4. Fit-for-purpose Organisational Systems

Policies, procedures, rules and processes

Staff competence

Governance and business strategy



5. Communication, Education and building Awareness

Communication programme

Share security information

Employee training

Website and intranet pages

Security awareness



6. Compliance and Ownership

Compliance

Ownership and internalisation of culture

Monitoring and assurance



Check websites for resources and guidance

- UK Centre for the Protection of National Infrastructure (CPNI) www.cpni.gov.uk
- UK National Counter Terrorism Security Office (NaCTSO) www.nactso.gov.uk
- UK The National Technical Authority for Information Assurance, CESG
<https://www.cesg.gov.uk/Pages/homepage.aspx>
- NZ Privacy Commissioner, Keep Safe Online <https://privacy.org.nz/your-privacy/keeping-safe-online/>
- NZ Department of the Prime Minister and Cabinet, Connect Smart
<https://www.connectsmart.govt.nz/>



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