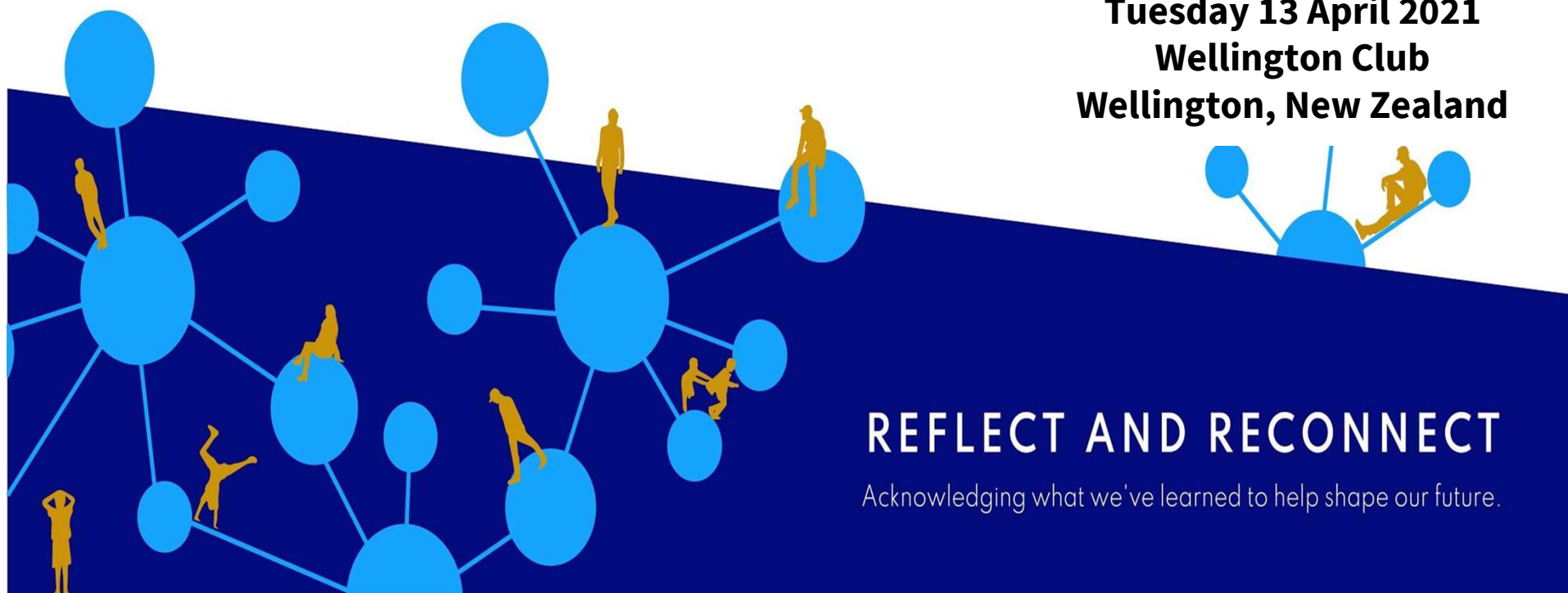


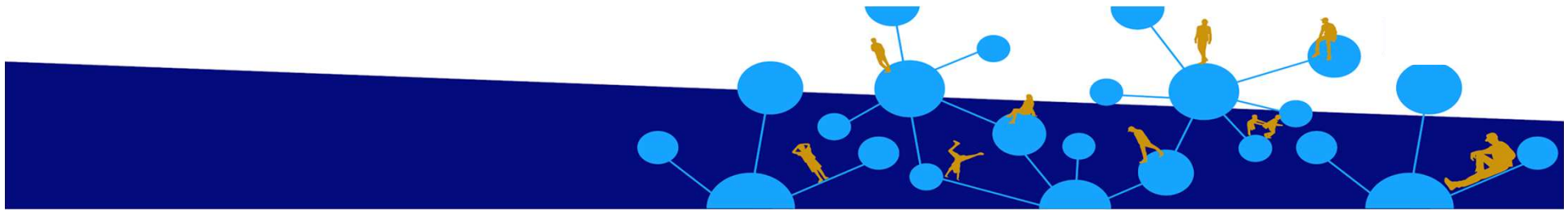
CONFERENCE 2021

JOIN US FOR THE APRIL 13TH 2021 WELLINGTON CONFERENCE



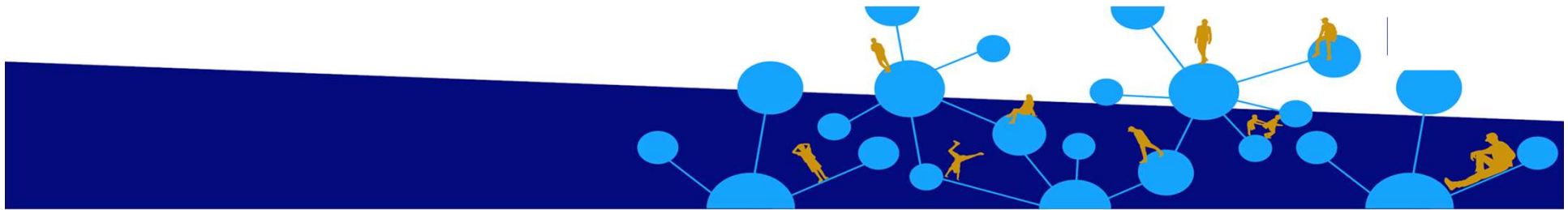
**Tuesday 13 April 2021
Wellington Club
Wellington, New Zealand**





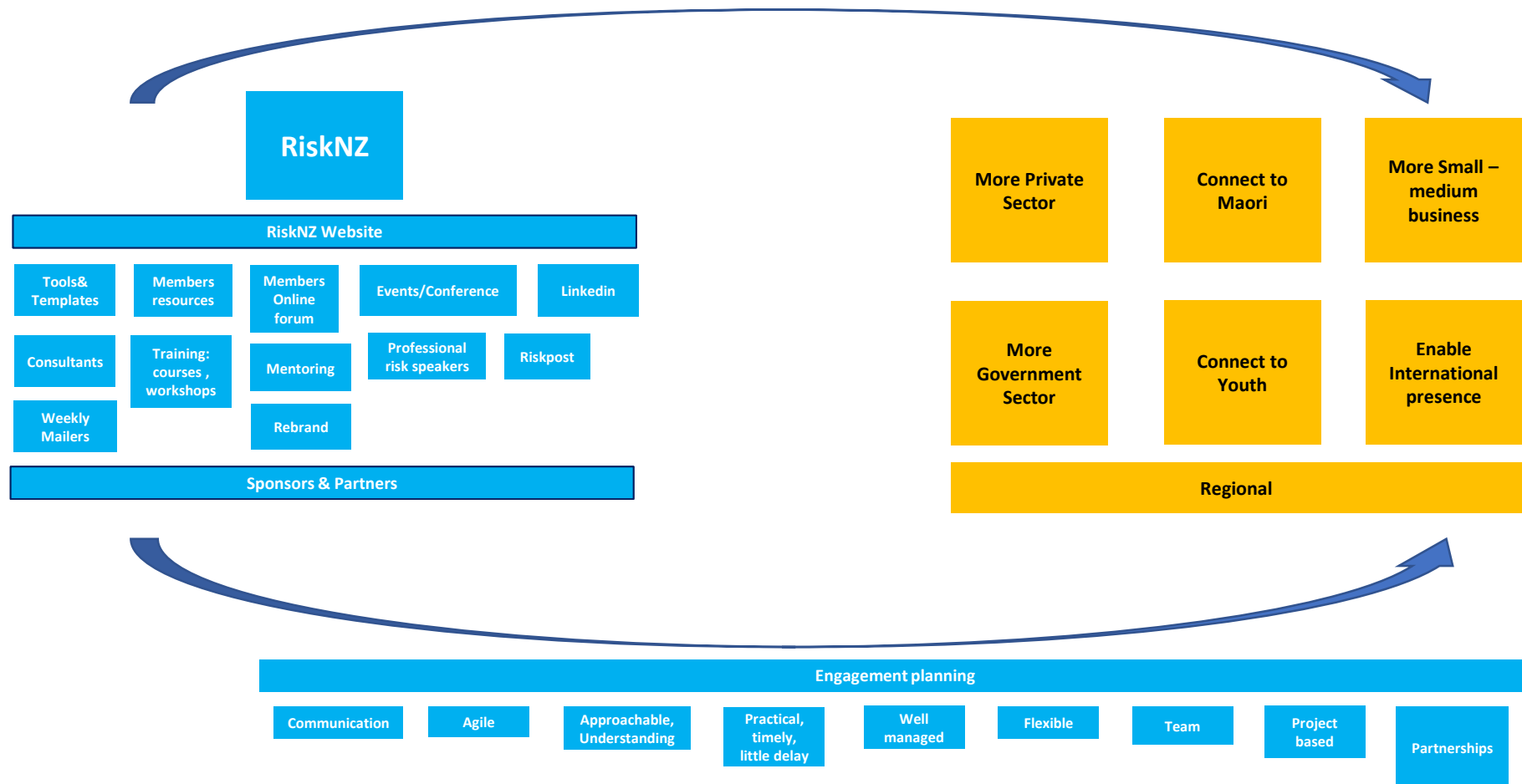
Thank you to our sponsors





Board, partners and members connect

David Turner - Managing Director of RiskNZ



Leadership Development

Improving Critical Skills through Transformational Learning



- A range of short 1 to 2 hour high impact leadership development sessions.
- Always with the participant at the center of the learning process.
- Provide insightful hands-on experiences which allow leaders to challenge their existing assumptions, and gain new skills and perspectives.
- Create space for professionals to reflect, identify opportunities to improve, and learn new approaches for immediate use on return to the workplace.

A series of tailored leadership development sessions, designed to bolster the influence and effectiveness of risk professionals:

LEADERSHIP DOMAINS

GAINING TRUST AND INFLUENCE

TRANSFORMATIONAL LEADERSHIP

STRATEGIC SELF-AWARENESS

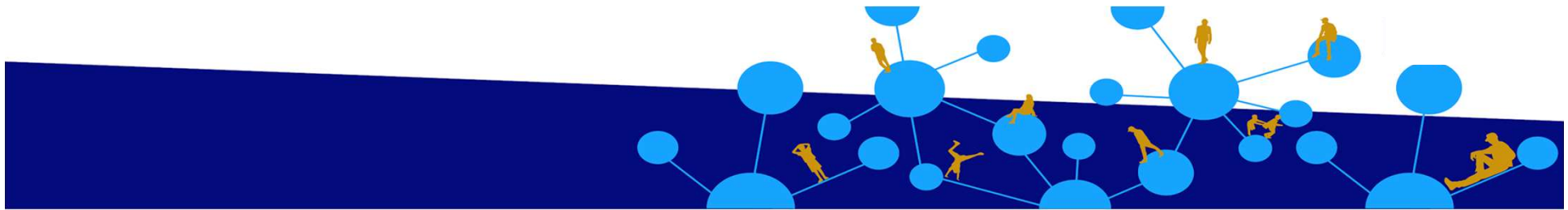
CORE LEADERSHIP FUNCTIONS

CONTINGENT LEADERSHIP

POSITIVE TEAM CULTURES

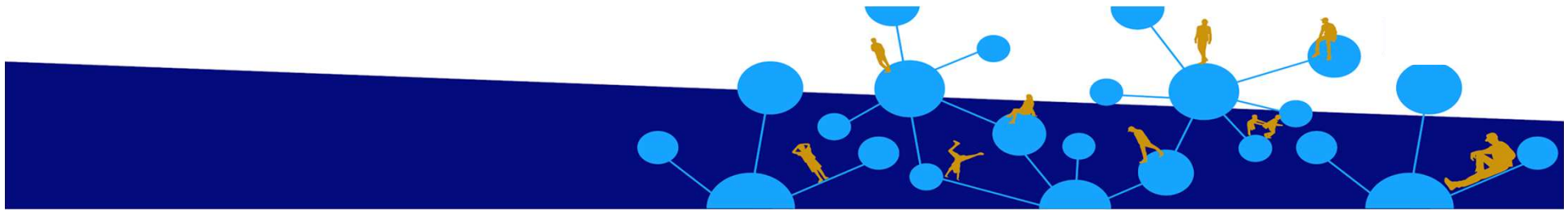
FOSTERING INNOVATION





Fundamentals of Risk Advisory

**Ben Crowther - Strategic Risk Practice, Marsh
(via Zoom)**



Managing Psychosocial Risks

**Shelly Sydney - Health, Safety & Wellbeing
Manager, Airways Corporation NZ**

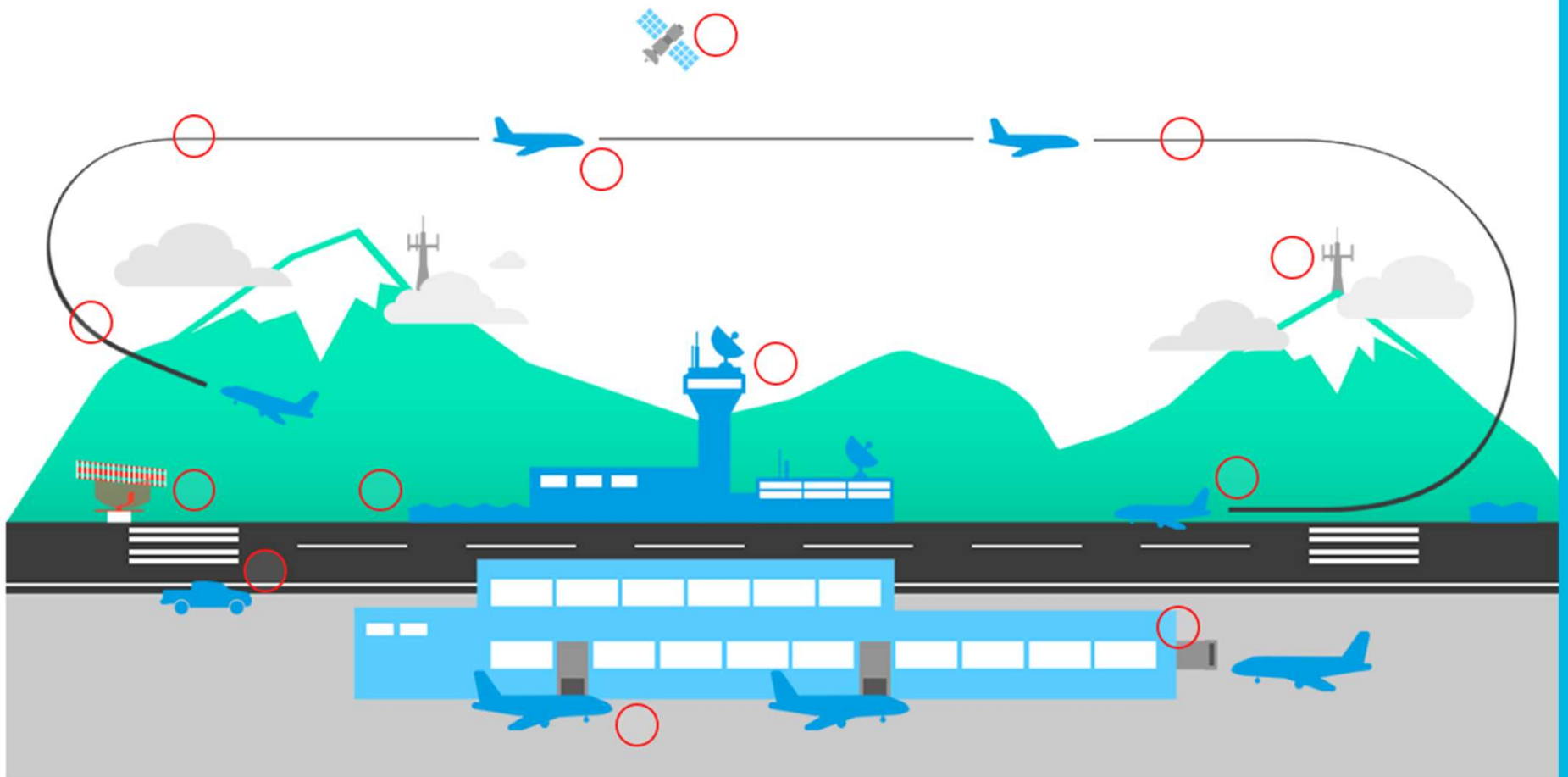
AIRWAYS – MANAGING PSYCHOSOCIAL RISKS

Shelly Sydney, Health, Safety & Wellbeing Manager

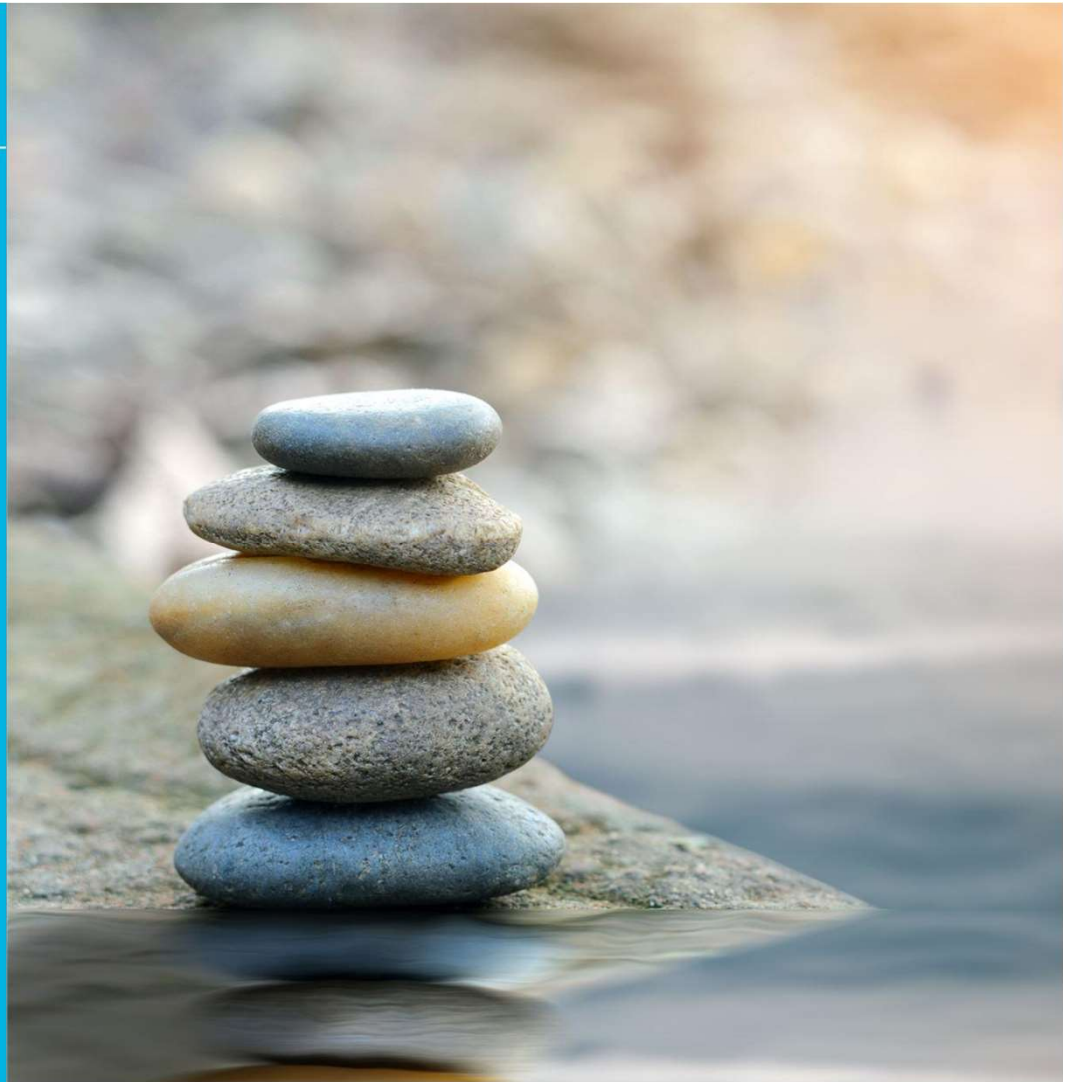
13 April 2021

making your world
possible

AIRWAYS



A healthy working environment is one in which there is not only an absence of harmful conditions but an abundance of health promoting ones





HEALTH PROTECTION | HOME

-  Fit for Work & Class 3 Medicals
-  Return to Work Processes
-  Fatigue Management
-  Protection while Travelling
-  Stress, Bullying & Harassment
-  Health Risks | Asbestos, Noise, Ergonomics
-  Personal Protective Equipment (PPE)
-  Emergency Response | AED Locations | First Aiders

HEALTH PROMOTION | HOME

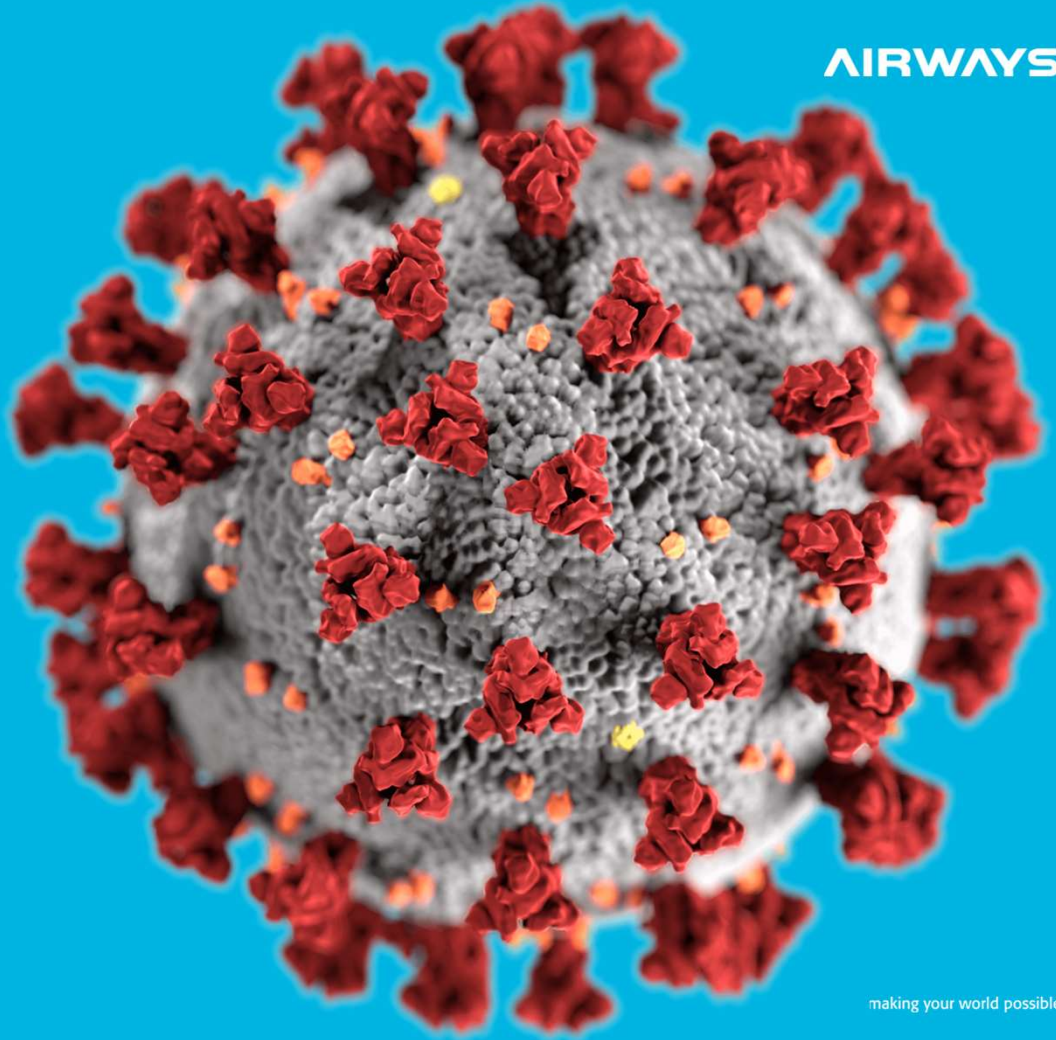
-  Training Courses
-  Wellbeing Programme | Health Checks
-  Drug, Alcohol and Smoking Support
-  Coordinators & Leaders
-  Corporate Medical Advisor

WELLBEING | HOME

-  Employee Support Services
-  Welfare Management Team
-  Leave, Benefits & Professional Development
-  Optimising Resiliency

AIRWAYS & COVID 19

AIRWAYS

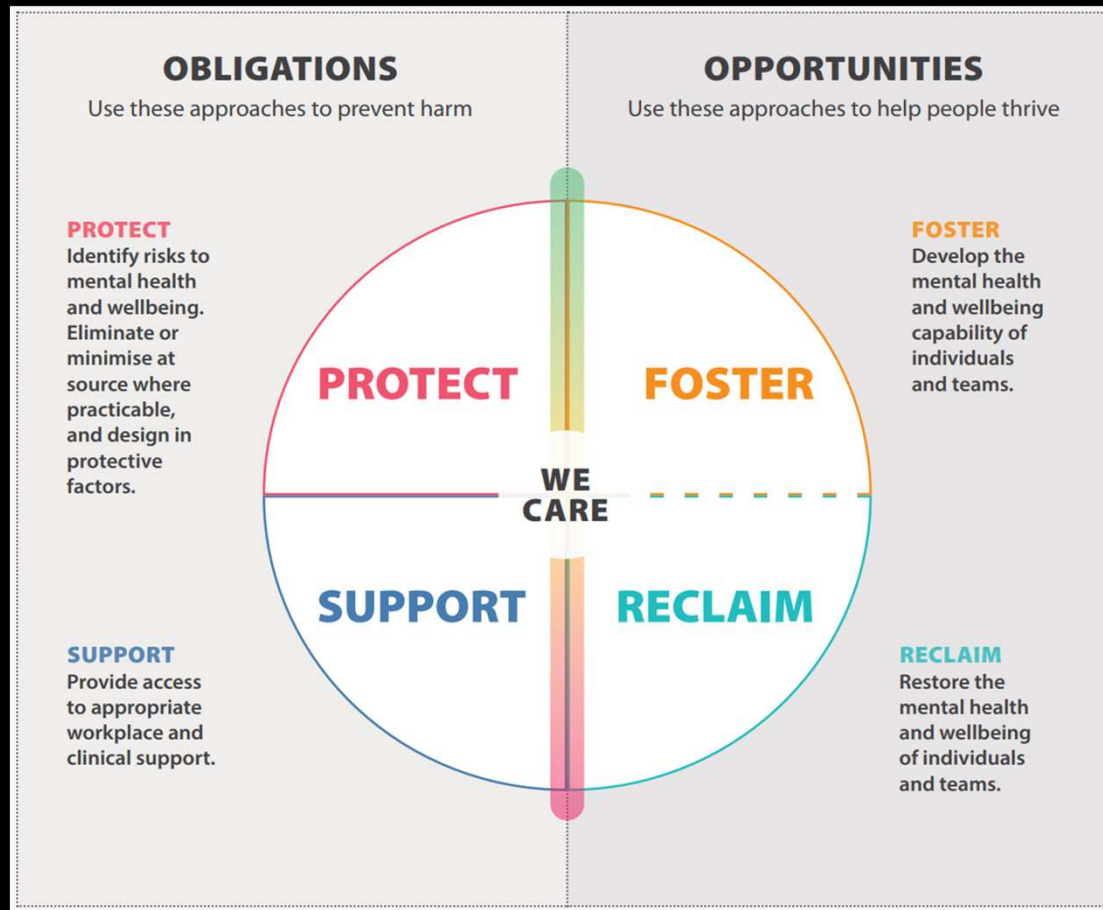


making your world possible



Reference: Protecting and promoting mental wellbeing: Beyond COVID-19 – June 2020 - <https://informedfutures.org/wp-content/uploads/Protecting-and-Promoting-Mental-Wellbeing.pdf>





Reference: CEO Guide to Mental Health & Wellbeing at Work – Business Leaders' Health & Safety Forum

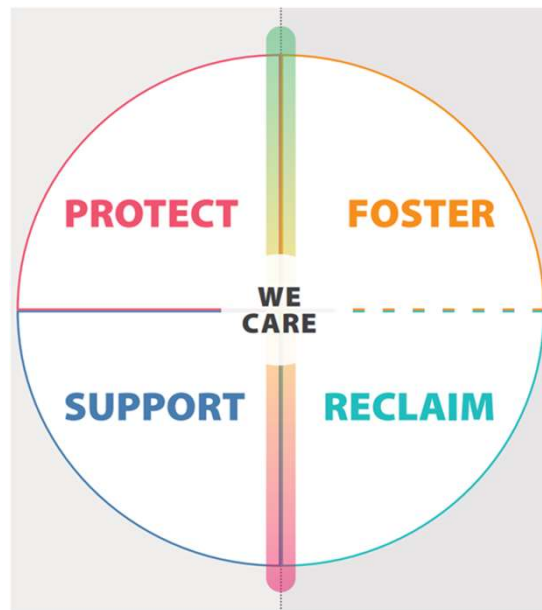
	Airways areas of strength	Airways areas for development
 <p>Health and wellbeing policies – e.g. stress management, harassment, and bullying policies</p> <p>Organisational just-culture programmes</p> <p>Workplace psychosocial risk assessments</p> <p>Workload assessments</p> <p>Mental health monitoring programmes</p> <p>Analysis of workplace data – e.g. annual and sick leave, absenteeism, incidents, personal grievances, H&S meeting minutes, work schedules</p> <p>Mental wellbeing as standing item within H&S meetings</p> <p>H&S representatives and forums</p> <p>Fitness to work programmes</p> <p>Operational risk management systems</p>	<p>Total Health</p> <p>Code of Conduct</p> <p>Anti-Bullying & Harassment Policy</p> <p>Leave Policy</p> <p>Drug & Alcohol & Smoking Policies</p> <p>Diversity & Inclusion Policy</p> <p>Flexible Working Policy</p> <p>Safety & Assurance training programme</p> <p>Just Culture resources</p> <p>Psychosocial risk assessment</p> <p>Wellbeing surveys</p> <p>Health & Safety Coordinators Group</p> <p>National Health & Safety Committee</p> <p>Fit for work programme</p> <p>Return to Work programme/processes</p> <p>Fatigue Management System</p> <p>Open reporting culture - Pain & Discomfort, Fatigue, other H&S concerns</p> <p>Employee support service reporting</p> <p>Data analysis & dashboard for H&S Performance</p> <p>Welfare & case management</p>	<p>Workload assessments</p>

Protect

Formal & Informal
Workload Assessments

Support

Promoting coaching
plans in a more
formalised
approach ✓



Foster

Provide anti-bullying &
harassment training (*in
progress*)

Safety culture review
(*in progress*)

Reclaim

Mindfulness opportunities
(e.g. meditation,
yoga) ✓

Provide coaching as an
alternative or in addition
to counselling or other
support services ✓

AIRWAYS

AIRWAYS

Risk Evaluation FRAMEWORK

AIRWAYS

Risk level

EXTREME

HIGH

MEDIUM

LOW

Action required

Urgent attention

Intervention

Active management

Ongoing monitoring

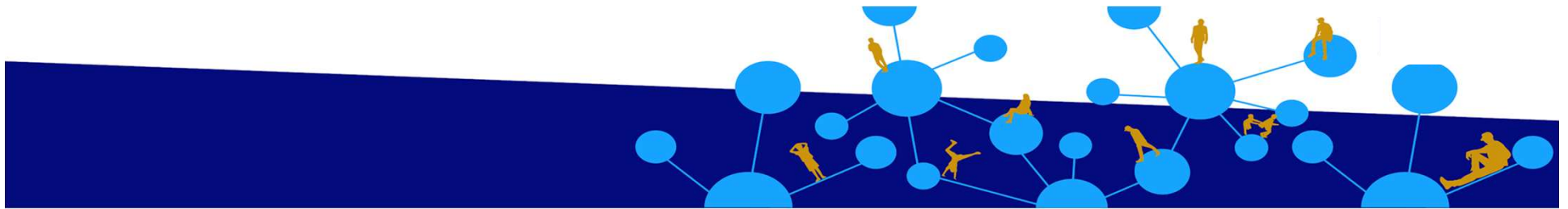
making your world
possible

One size
does NOT fit all



THANK YOU!

Questions?



Keynote Speaker:

**Teahooterangi Pihama -
Head of Māori Advisory, Kiwibank**



Kiwi
bank.



TE PAE TAWHITI OUR VISION

The strength of Te Ao Māori is anchored within
Kiwibank to drive better outcomes for Māori

Hoake Ki Uta

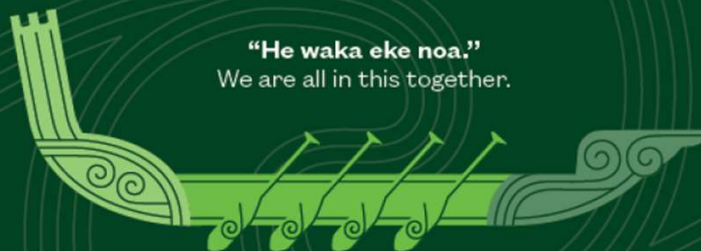
RAUTAKI MĀORI



TE PAE TATA OUR MISSION

Engage better with Te Ao Māori by increasing our
Knowledge of te reo Māori me ōna Tikanga

“He waka eke noa.”
We are all in this together.

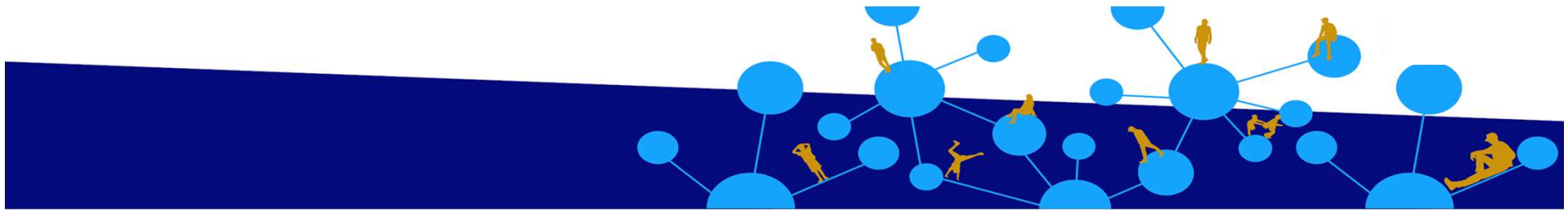


NGĀ POU HERENGA WAKA

TE KEI THE STERN

TE HAUMI THE HULL

TE TAU IHU THE BOW



Māori view on strategy, risk management and governance

Victoria Werohia – Head of Risk & Assurance, ACC

Chris Kumeroa - Director, Global Risk Consulting

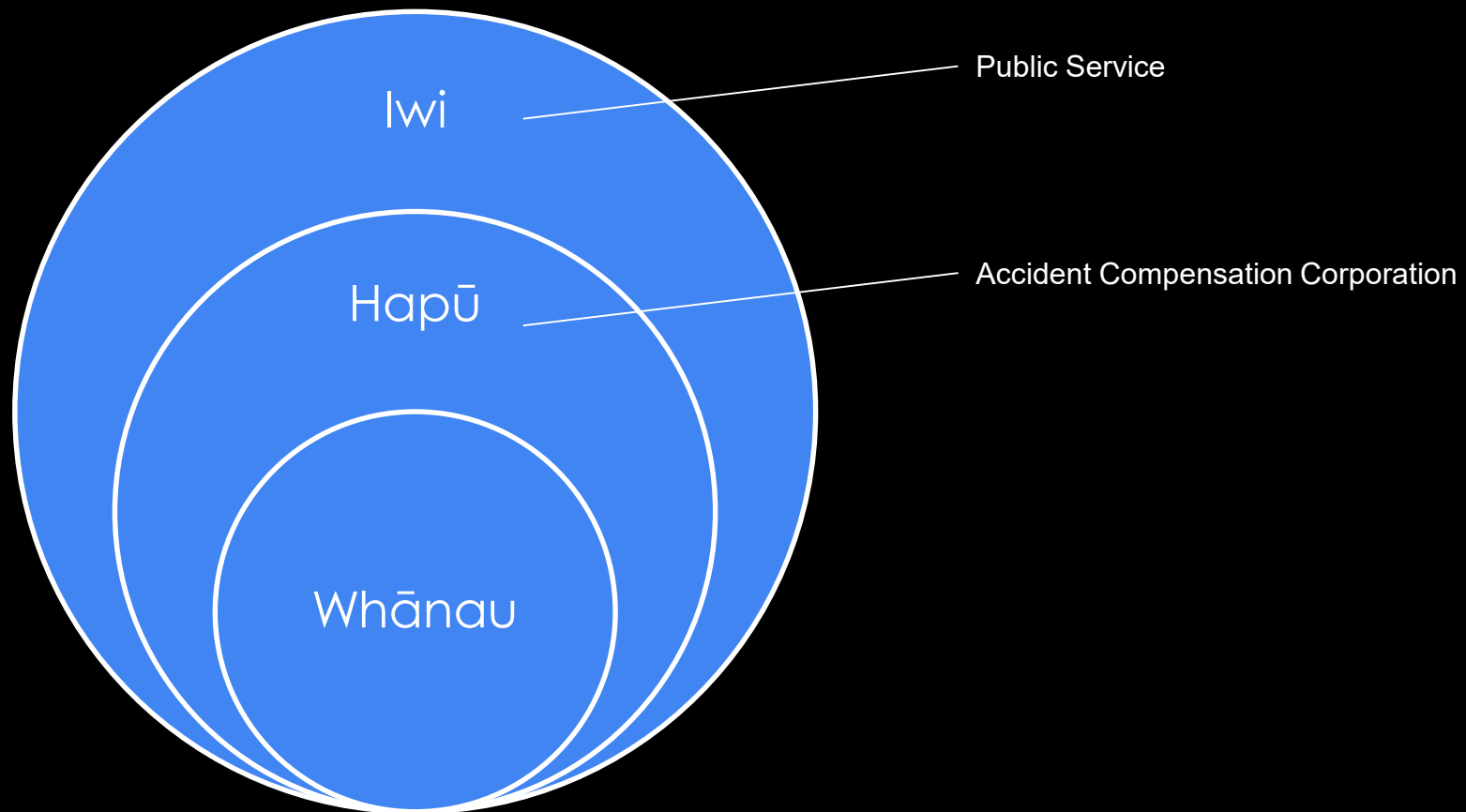
Steve McCrone - Management Consultant, Cornwall Strategic

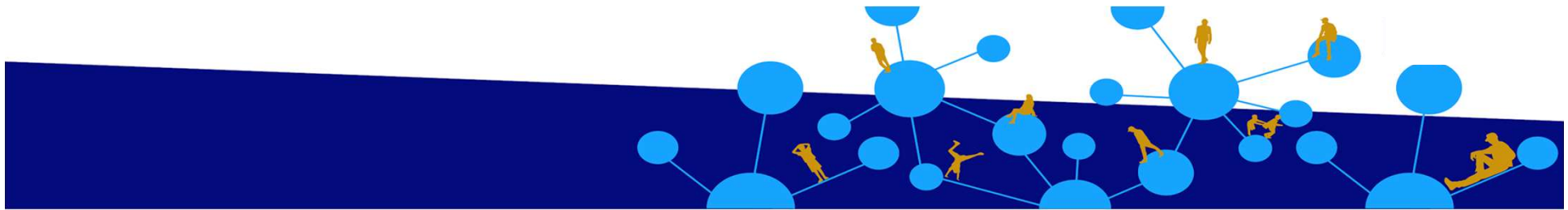
Teahooterangi Pihama -Head of Māori Advisory, Kiwibank



Te Tiriti o Waitangi - The Treaty of Waitangi

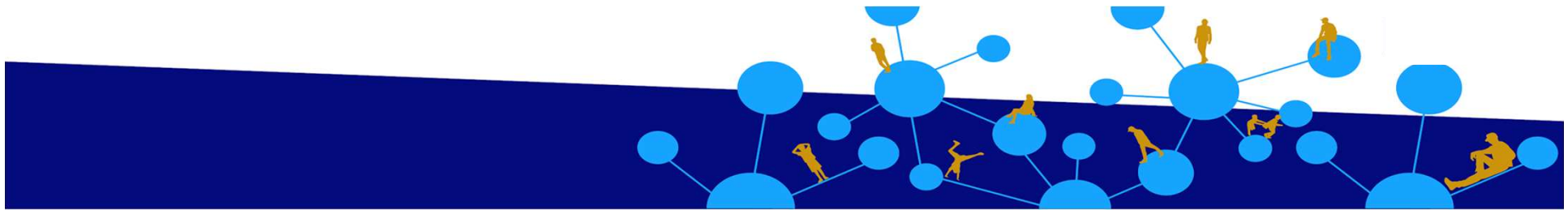
- WHAKAMANA WAKA HOURUA - PARTNERSHIP
- WHAKAMANA TIAKITANGA - ACTIVE PROTECTION
- WHAKAMANA TINO RANGATIRATANGA - SOVEREIGNTY
- WHAKAMANA TAURITETANGA - EQUITY
- WHAKAMANA MANA MOTUHAKETANGA - OPTIONS





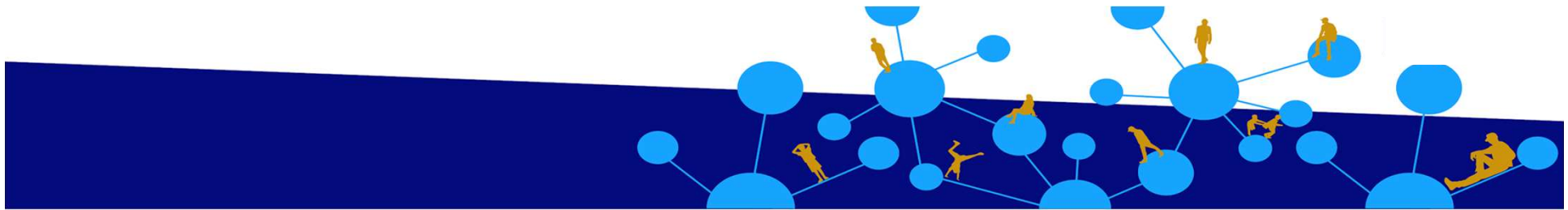
**Ensuring this decade is when risk
management fulfills it's potential**

**Bryan Whitefield, Author of *Risky Business*
(via Zoom)**



Emergency Management and Disaster Recovery

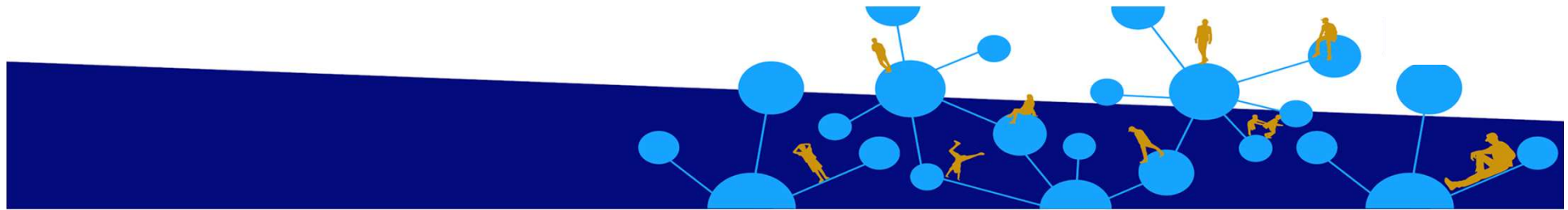
Clinton Naude - Director Emergency Management Bay of Plenty, IAEM
Shelly Sydney - Health, Safety & Wellbeing Manager, Airways Corporation NZ,
Ahmed ElAshmawy - Consulting Practice Lead - Cyber and Information Security, Axenic Ltd,
Adrian Regnault - General Manager of the Workplace Branch, MBIE,
Ben Crowther - Strategic Risk Practice, Marsh



Taking EHS Beyond Compliance to Create a Safer Workforce

David Smith - Commercial Director EHS, SAI Global

**Rebecca Parton - Strategic Account Manager, SAI Global
(Via Zoom)**



Personal Resilience- **The key to surviving and thriving** **in uncertain times**

Tony Yuile, Life Coach

Personal Resilience

**The key to surviving and thriving
in uncertain times**

Tony Yuile – Resilience Coach

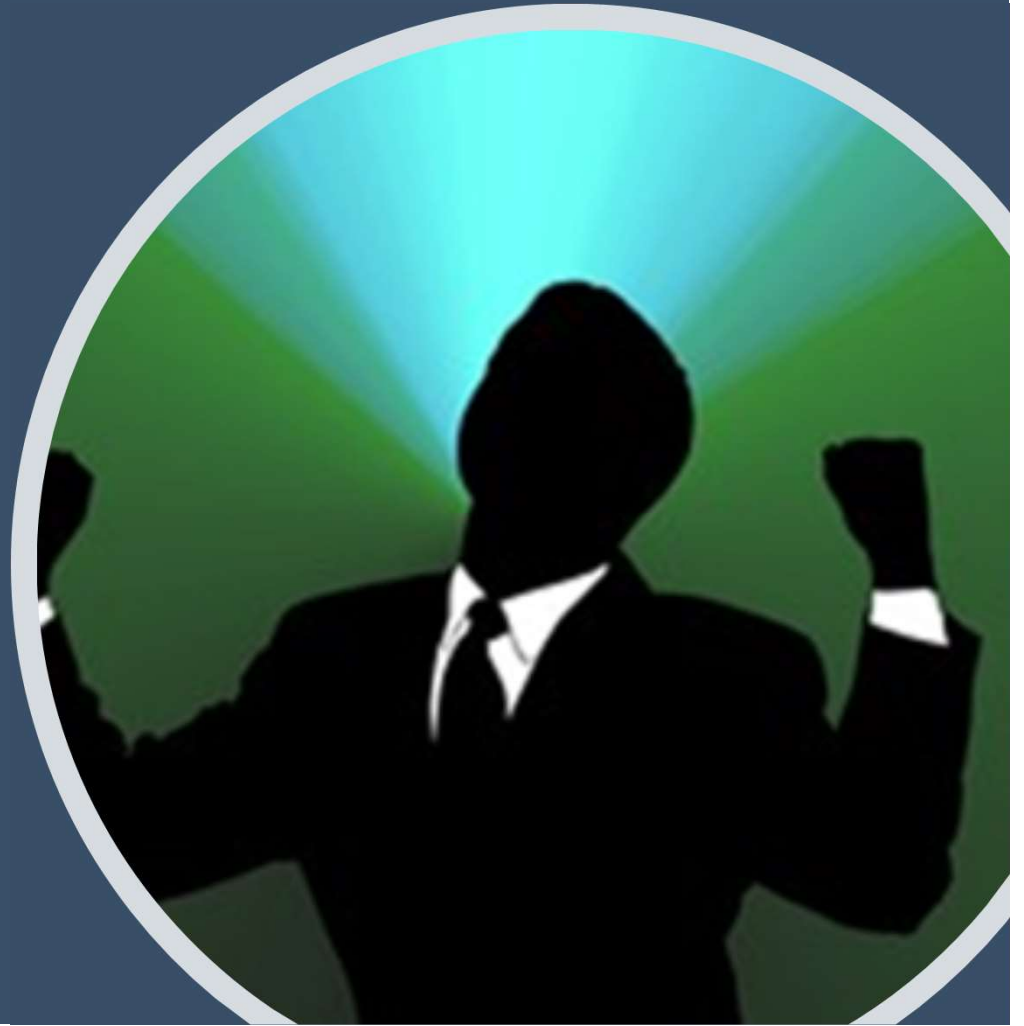




**The genesis
of my
resilience**



The Benefits of Resilience





What is Personal Resilience?

"Do not judge me on my success, judge me by how many times I fell down and got up again."

~ Nelson Mandela

"The hardest experiences are the ones that teach us the most."

~ Oprah Winfrey



Building Your Resilience



PHYSICAL



MENTAL



EMOTIONAL

RESILIENT

FRAGILE

Explanatory Styles

EXTERNAL

PERSONAL

SPECIFIC

PERVASIVE

TEMPORARY

PERMANENT

Mental

**What's your
Explanatory
Style?**



Mental

**Ask yourself
empowering
questions**

HeartMath® Institute

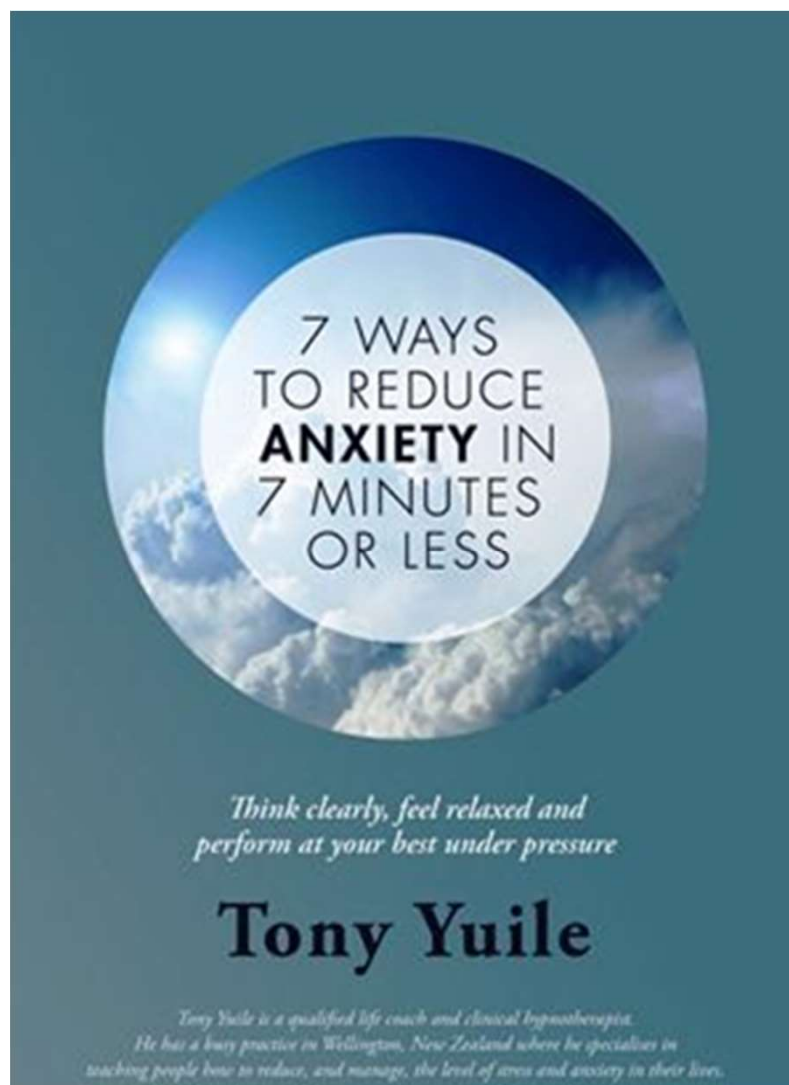
Quick Coherence® Technique

Use it anytime,
anywhere!



Emotional





For the 'How To' guides to the three techniques, I've shared today, email:

tony@tycoaching.nz

My book is available from:

Amazon: <https://amzn.to/2QXmHJp>

Book Depository: <https://bit.ly/3cAsFbr>

TYCOACHING –

www.tycoaching.nz

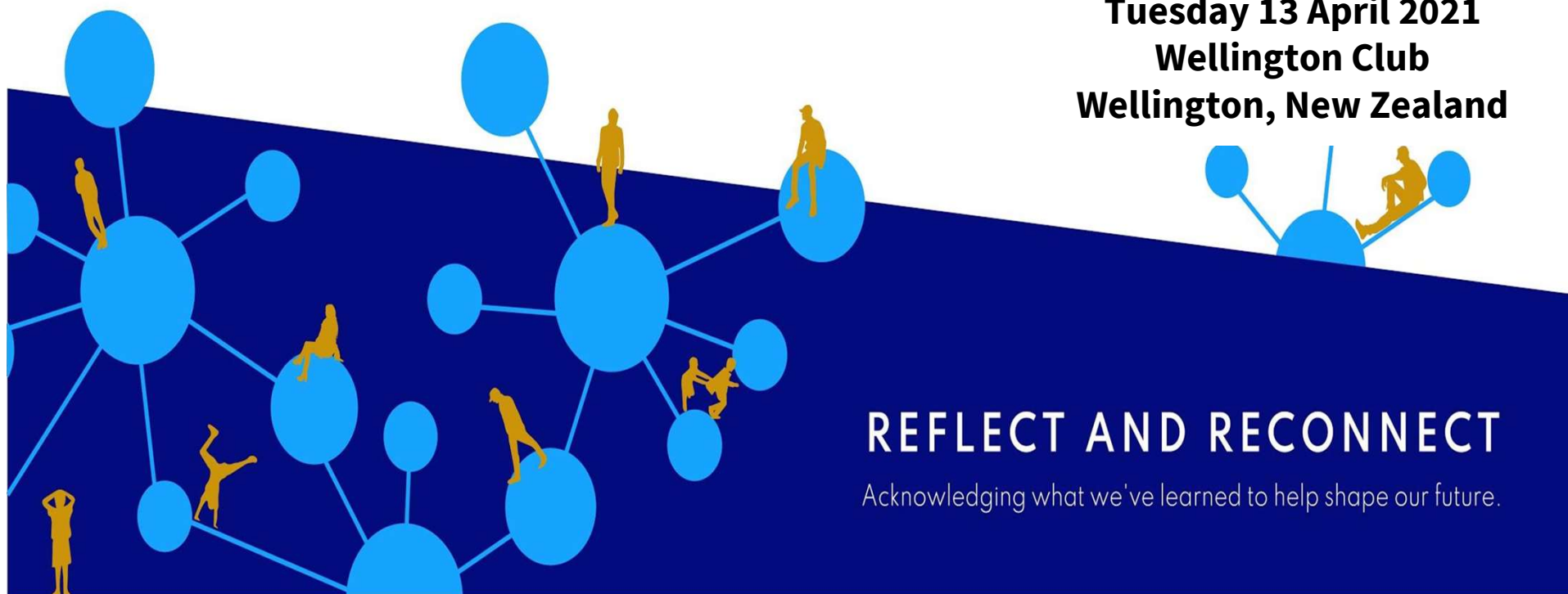
Mobile: 021 056 8389

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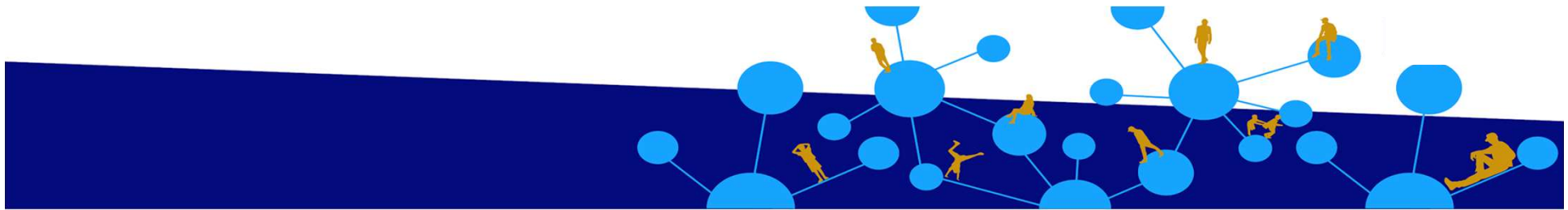


**Tuesday 13 April 2021
Wellington Club
Wellington, New Zealand**



REFLECT AND RECONNECT

Acknowledging what we've learned to help shape our future.



**Managing Payment Card Industry Data
Security Standard 4.0 compliance risks to
positively contribute to overall security
maturity**

Kyle Gibson - Practice Lead - PCI, Axenic Ltd

- How to use compliance to drive sustainable security and increase security maturity.

*By: Kyle Gibson
Practice Lead - PCI
Axenic Ltd.*



Who Am I...



Kyle Gibson MIM MinstD

- Security consultant and network engineer for longer than I care to admit!
- Worked with the PCI DSS since 2007
- Managed PCI Practices for 12 years
- PCI QSA for 8 years
- Master of Information Management
- Chair of the board & finance committee – Raphael House, Rudolf Steiner School
- Passionate about technology, space exploration, sci-fi, ancient civilisations & sustainable living.

About Axenic



GCDO Governance, Risk
and Assurance



Risk and Privacy
Consulting



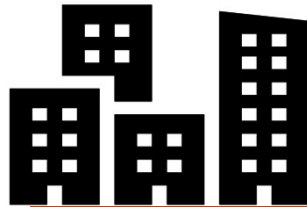
PCI DSS Audit and
Consulting



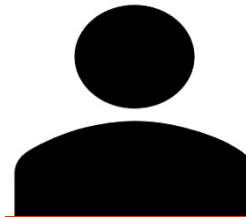
ISO27001 certification



Security Strategy/DevOps



Enterprise Security
Architecture



Virtual CISO



Security Programme
Implementation



axenic
Pure Security

What am I going to talk about...

- What is the PCI DSS and who does it apply to?
- The risks to consider and monitor.
- How 2020 impacted compliance risk.
- What's coming?
- How to use compliance to drive sustainable security and increase security maturity.



What is the PCI DSS and who does it apply to?



What is the PCI DSS?

- It stands for, Payment Card Industry Data Security Standard.
- The one standard to rule them all ...kind of.
- Released December 2004.
- Up to version 3.2.1.
 - Approximately 365 individual requirements
 - Split into 12 sections.

Who does it apply to?

- Globally mandated.
- Anyone that processes, stores or transmits cardholder data (CHD).
- If you can influence the security of a transaction.



The risks to consider and monitor.

- PCI DSS compliance is a financial risk.
- Are we doing anything about compliance?
 - It's ok we've got an exemption.
- The acquirer (your bank) is always right.
 - You are their risk.
- Are you working to the correct version of the standard?
- Progression of your compliance program.
- Has Incident Response been prioritised?
- Maintaining compliance.



How 2020 impacted compliance risk.



- Increase in e-commerce merchants and transaction volume.
- Delayed us becoming a QSA company.
- Delayed compliance programs.
- Remote qualification program introduced.
- Remote assessment process approved.
- More of a risk based approach was taken.



What's coming... allegedly...

- Version 4 to be released towards the end of the year.
- Updated technical requirements.
- Subtle changes to the assessment process.
- Increased focus on senior leadership support of program.
- More room for risk based approach.
- 12 month transition period.



How to drive sustainable security and maturity.



- Spin up a project to become compliant.
- Define meaningful cyber risks, including payment channels.
- Adopt a risk based security management framework.
- Align requirements of relevant frameworks and standards.
- Monitor operationalised security tasks.
- Implement a continuous assurance program.





Questions