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Risk Taking and Risk Management



# Risk Taking & Risk Management

Running the Race

# Risky Business

Risk Taking

The Current Environment

Risk Management

Day to Day



# Risk Taking



# When Risk Taking Fails

A personal story





# The Current Environment

Changing Environment Risk

- Disruption
- Financial pressures
- Resistance
- The risk of staying the same



# The Current Environment

Taking the Risk

- New offerings
- New investment
- The risk of change



# Risk Management



## ESSENTIALS OF RISK MANAGEMENT:

1. DON'T DO ANYTHING WRONG TODAY.
2. DON'T DO ANYTHING WRONG TOMORROW.
3. REPEAT.





# Operational Risk Management

Day to Day

- Current and real
- New and shiny
- Future and scary



# Setting Standards

Be Ready

- Process
- Reporting
- Cultural
- Be warned and be ready

# Not ALL Doom and Gloom





# Risk = Opportunity

- Change
- Improvements
- Learnings