

**FRIDAY 24th APRIL:****1. Exit Strategy, Communication and WFH**

- Communication has become a lot more inefficient
- Relying on new tools to communicate
- Alternatives, demand & ease of access
- Exit strategy, isolated regions locked-down

**THURSDAY 7th MAY:****2. Cyber Threat Awareness/Cyber Safety (and WFH):**

- Managing cyber security incidents remotely
- Cyber criminals using the Covid-19 fear factor
- Cyber attacks exploiting WFH, spear-phishing
- Improving internal Cyber Safety communication

**THURSDAY 21st MAY:****3. Strain on IT infrastructure Issue Planning**

- IT issues - more likely, bigger impact?
- IT suppliers under pressure?
- Where are your weakest links?
- Availability of expert staff to solve new issue?
- Do you have an alternative?
- Key Personnel, Absenteeism & Assigning Deputies

**THURSDAY 4th JUNE:****4. Staff Health and Wellbeing**

- Increased stress & have ways to reduce the burden
- Re-assignment of staff to critical areas
- Keep them updated and communicate frequently

**THURSDAY 18th JUNE:****5. Managing infection within your organization**

- Planning for 'level 3 or 2' and new outbreaks
- Maintaining the new 'BAU' during partial shutdown
- Managing Covid-19 office/location/branch shutdown
- Preparing for the next wave