

NEW ZEALAND RISK & RESILIENCE SUMMIT

TOGETHER WE SHAPE OUR FUTURE



22-23 JULY 2025
GRAND MILLENNIUM,
AUCKLAND

**Building a Stronger Future
Through Resilient Risk
Management**

brightstar.co.nz/events/risksummit

REASONS TO ATTEND

- Gain insights from top risk and resilience leaders across sectors
- Learn practical strategies to manage geopolitical, climate, and cyber risks
- Discover how to align risk appetite with business strategy
- Explore the impact of AI, ESG, and workforce trends on risk planning
- Participate in interactive roundtables and hands-on workshops
- Network with executives, policymakers, and risk professionals
- Celebrate excellence at the RiskNZ Awards of Excellence 2025



SHARYN REICHSTEIN
Chief Risk Officer
Tower NZ



BINDY NORWELL
Group Chief Executive,
ProCare



JANE BROWN
Head of Insurance,
Financial Markets Authority



RODNEY YOUNG
GM Risk and Assurance,
Gallagher



GUY SMITH
*Chief Health, Safety
and Risk Officer,*
Waste Management NZ



NICOLA KNOBEL
*Head of Safety, Risk and
Assurance,*
Whānau Āwhina Plunket

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NEW ZEALAND RISK & RESILIENCE SUMMIT

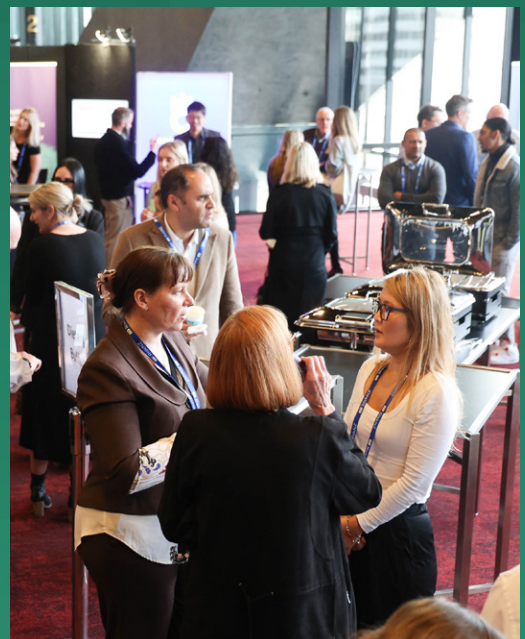
TOGETHER WE SHAPE OUR FUTURE

The world is changing faster than ever, with challenges such as economic uncertainty, climate change, cyber threats, and geopolitical tensions reshaping the way we manage risk. As a small open economy, New Zealand is uniquely exposed to these global disruptions, making it essential for businesses and communities to strengthen their resilience and adapt to an evolving landscape.

The New Zealand Risk and Resilience Summit brings together risk leaders, industry experts, and policymakers to share strategies that go beyond traditional approaches. It is about turning challenges into opportunities, driving innovation, and creating a future where organisations and communities can thrive through long-term, sustainable resilience.

WHO SHOULD ATTEND

- Chief Risk Officers (CROs)
- CEOs, CFOs, and other Executives
- Risk and Assurance Managers
- Governance and Compliance Professionals
- Health, Safety & Wellbeing Leaders
- Enterprise Risk Managers
- Cybersecurity & IT Risk Specialists
- Legal & Regulatory Advisors
- Sustainability & ESG Professionals
- HR and Workforce Strategy Leaders
- Board Members and Directors
- Public Sector & Policy Advisors
- Insurance, Banking, and Finance Professionals
- Strategic Advisors



DAY1

8.30	Registration and coffee
8.45	Mihi Whakatau
9.00	Opening remarks from the RiskNZ Chair <i>Regan Smith, Chair, RiskNZ</i>
9.10	Introduction from RiskNZ CEO <i>David Turner, Chief Executive, RiskNZ</i>
9.25	Opening remarks from the MC <i>Agnes de Calbiac, Head of Enterprise Risk and Assurance, Southern Cross Healthcare</i>
Risk Management and Resilient Futures	
9.30	The future is bright: How risk management can shape a more resilient world <ul style="list-style-type: none"> Positive risk management – understanding how modern risk management can unlock new opportunities Exploring how proactive risk management builds stronger, more adaptable organisations Highlighting how innovation, leadership, and purpose-driven strategies are shaping a brighter, more resilient future – what role can risk leaders play Practical tips for building communication and influence skills
10.00	From global tensions to local impact: Preparing for geopolitical risks <ul style="list-style-type: none"> Understanding current geopolitical shifts and how international events, trade policies, and regulatory environments are reshaping the global economy Exploring the ripple effects of geopolitical instability on supply chains, financial markets, and customer trust Identifying key risks for New Zealand businesses from geopolitical instability - supply chain disruptions, market volatility, and regulatory shifts Highlighting sector-specific vulnerabilities across key industries Developing risk mitigation strategies to address geopolitical change <i>Chris Kumeroa, Managing Director - Security, Safety & Natural Disaster Risk Management, Global Risk Consulting Group – GRC Group</i>
10.40	Morning refreshments
Building Resilience Against Future Threats	
11.10	Panel Discussion: Strategic foresight in risk management: Tackling emerging and evolving risks with adaptability and resilience <ul style="list-style-type: none"> Highlighting how strategic foresight helps organisations anticipate future risks and seize emerging opportunities How can organisations shift from reactive risk responses to proactive, long-term planning for sustained success – how can risk leaders enable this?

	<ul style="list-style-type: none"> Understanding how to balance risk-taking with resilience-building to drive innovation and growth Discussing real-world examples of organisations that have successfully navigated evolving risks to achieve long-term success <i>Sharyn Reichstein, Chief Risk Officer, Tower NZ</i> <i>Rodney Young, GM Risk and Assurance, Gallagher</i> <i>Bindi Norwell, Group Chief Executive, ProCare</i> <i>Steven McCrone, Managing Director, AGLX Asia Pacific</i> <i>Mark Cubitt, Lower South Island region lead, RiskNZ</i>
11.50	Risk appetite as a strategic compass: Guiding decision-making in uncertain times <ul style="list-style-type: none"> Defining risk appetite, risk tolerance, and risk capacity Highlighting the importance of aligning risk appetite with organisational strategy, values and goals Exploring how risk appetite serves as a strategic compass for decision-making in volatile environments Finding the balance between risk-taking for growth and risk mitigation for stability Case studies of organisations that have successfully aligned risk appetite with strategy <i>Nicola Knobel, Head of Safety, Risk and Assurance, Whānau Āwhina Plunket</i>
12.20	Lunch break
1.20	Risk NZ Awards of Excellence 2025
Risk Impact on Business Operations	
2.00	Panel Discussion: Understanding risk and long-term organisational capability when making strategic workforce decisions in uncertain times <ul style="list-style-type: none"> Assessing the current economic landscape and its impact on workforces Exploring the tension between immediate cost-cutting measures and long-term workforce needs Discussing the risks of over-reducing headcount, leading to critical talent gaps upon recovery Highlighting strategies for managing workforce risks without compromising future capability Exploring the trend of skilled talent leaving New Zealand for better opportunities overseas and the risk of a talent shortage in critical industries <i>Vivian Valbuena, General Manager - Risk, Fisher Funds</i> <i>Greg Pasco, Head of HR Operations, Southern Cross Healthcare</i> <i>John Fitzgerald, Registered (Clinical) Psychologist, Mind at Work</i> <i>Crespo Gao, Principal Consultant, Mosaic FSI</i> <i>Guy Smith, Chief Health Safety and Risk Officer, Waste Management NZ</i>

2.50	Natural hazard preparedness and the new regulatory landscape <ul style="list-style-type: none"> • Key findings and implications from the FMA's upcoming report • Legislative updates and expectations for industry conduct • Focus areas and strategic direction from 1 July 2025 to 30 June 2026 Jane Brown, Head of Insurance, Financial Markets Authority
3.20	Afternoon break
3.40	Roundtable Discussions

4.20	Mental wellbeing as a risk management priority: Tools for identifying and mitigating psychosocial hazards <ul style="list-style-type: none"> • Understanding psychosocial hazards and their impact on employee wellbeing and business risk • Examining the key compliance issues and legal obligations relating to workforce psychosocial safety • Exploring practical tools for identifying and mitigating mental health risks in the workplace • Exploring strategies to build a supportive culture that prioritise mental wellbeing as part of risk management Dougal Sutherland, Principal Psychologist, Umbrella
5.00	Summary remarks from the Chair & networking drinks

DAY2

9.00	Opening remarks from the Chair
	Risk Processes for Effective Management
9.10	Building resilient foundations in an unstable world <ul style="list-style-type: none"> • Organisational resilience during political & economic instability • Discussing technological disruptions like AI • Third- & nth-party risks • Regulation impacts • Lessons learned from crises in history (such as the GFC and COVID-19), and applying modern technological practice to them Brad Smith, Principal Consultant, Camms
9.40	Navigating the future: How to tell the difference between an emergency and a crisis, and why it matters <ul style="list-style-type: none"> • The role of terminology and framing in shaping public response during challenging times • How language acts as an anchor during emerging events or societal shocks • Importance of strategic communication and careful word choice during uncertainty • Lessons learned and a proposed discourse framework for leaders to use during crises Wendy McGuinness, Chief Executive, McGuinness Institute
10.10	Turning climate risks into strategic resilience <ul style="list-style-type: none"> • Highlighting why climate risk is a key component of business strategy and wider risk management • Identifying the commercial and operational impacts of unmanaged climate risk

	<ul style="list-style-type: none"> • Exploring practical steps to identify and respond to climate risks within your business • Showcasing NZ businesses that are using climate risk management to protect operations and build long-term resilience Aisha Daji Punga, Kaiwhakahaere matua /CEO, Toitū Envirocare
10.40	Morning refreshments
	Emerging Risks from Technology
11.10	Strengthening governance by improving board risk literacy <ul style="list-style-type: none"> • Understanding the critical role of the risk function in supporting governance and board decision-making • Learning practical strategies to improve risk literacy at the board level • Exploring strategies to communicate risk clearly to boards, fostering better engagement and smarter decisions • Exploring how to align risk appetite with governance frameworks for balanced decision-making Nigel Toms, GM Risk and Assurance, Watercare Services
11.40	AI – risk or opportunity? Preparing for the unexpected <ul style="list-style-type: none"> • Gaining a clear understanding of risks and opportunities that AI currently presents to New Zealand organisations • AI as an emerging threat and its potential business impacts • Practical strategies to prepare for unexpected AI-related risks and build resilience

- Insights into governance frameworks to ensure responsible and accountable AI usage
- Tools and techniques for scenario planning and incident response to mitigate AI disruptions
- Balancing innovation with risk management to achieve long-term success in an AI-driven world

Raj Hit, General Manager Enterprise Risk, Lotto

12.10 Lunch Break

1.10 People, processes, and cybersecurity: Closing the gaps in risk management

- Understanding the human element in cybersecurity risks and how to empower employees to mitigate threats
- Strengthening processes to close gaps in cybersecurity practices and improve risk management
- Building a cyber-resilient organization by aligning people, processes, and technology
- Exploring real-world strategies for reducing cyber risk exposure and building long-term resilience

Wendy Bennett, Director, Outfox

1.40 Panel Discussion: Social media as a double-edged sword: Balancing opportunities and reputation risk in a hyper connected world

- Understanding the dual nature of social media as a valuable business tool and a reputation risk
- Identifying potential social media risks and learning how to manage them proactively
- Building a social media risk management framework to monitor, mitigate, and respond to risks
- Exploring strategies to protect brand reputation while leveraging social media opportunities for business growth
- Learning best practices for crisis communication to respond effectively to social media incidents

Lisa East, Managing Director, Matter

Olivia McIver, Managing Director, Done By

2.10 Summary remarks from the Chair and end of the conference

WORKSHOPS

Choose Option 1 or Option 2

Concurrent workshops running 2.15 p.m. - 5.00 p.m

2.30 From profiling to progress: Elevating risk maturity through advanced risk profiling

- Highlighting the importance of combining practical risk profiling with continuous improvement to achieve higher risk maturity
- Exploring the co relationship between risk profiling and risk maturity
- Understanding how accurate risk profiling feeds into risk maturity progression
- Highlighting how risk profiling and maturity together create a feedback loop of improved risk management
- Explaining advanced risk profiling tools and techniques
- Explaining how to build a roadmap to risk maturity and integrating risk profiling into the organisation's culture and processes

David Fox, Director, Fox Risk Management Consultancy

2.30 Empowering risk leaders: Transforming risk management through AI

- Understanding how AI empowers risk leaders to improve risk management practices and decision-making
- Learning practical applications of AI in risk processes to enhance efficiency and proactively manage risks
- Exploring strategies for mitigating AI-related risks while maintaining governance and compliance
- Building a risk-aware culture that integrates AI tools into daily operations

5.00 End of workshop sessions and close of event

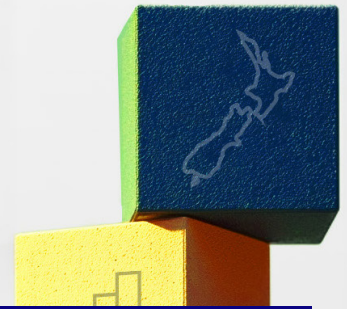


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\$1,999 + GST SAVE \$500 FIRST 40 TICKETS*	\$2,299 + GST SAVE \$200	\$2,499 + GST

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